

longwoodpeds.com 617-277-7320 | fax 617-277-7834

# **Five and Six Years**

## **Patient information**

Patient name:
Date:
Weight:
Height:
Body Mass Index:

### Office hours

We are available 24 hours a day, 365 days a year.

#### Monday-Friday

8:30 a.m.-5:30 p.m. (later as needed to accommodate urgent visits)

#### Saturdays and holidays

9 a.m.—noon (later as needed to accommodate urgent visits) — Urgent visits only

#### Sundays

Mornings (office times vary) - Urgent visits only

### Telephone coverage

Longwood Pediatrics has 24-hour telephone coverage.

Please ALWAYS call us before going to any emergency room.

#### Monday-Friday: 8:30 a.m.-5:30 p.m.

To schedule appointments or leave a message for the nursing staff. This is the best option for general medical questions and to make appointments.

# Saturdays, Sundays, and holidays

9 a.m.—noon to schedule an urgent appointment. Please call early in the day.

#### After regular business hours

After-hour calls are answered by well-trained pediatric nurses who follow protocols approved by Longwood Pediatrics. Please restrict calls to urgent medical issues only.

In the case of emergencies or complicated problems, a Longwood Pediatrics physician is always available. If at any time, you would like to speak to a physician, please ask the triage nurse to page the physician on-call. Reach us at 617-277-7320 for ALL questions and concerns.

# Appointment scheduling:

#### Well Visit/Checkups

Our schedules are open one year in advance for routine well visit appointments.

Schedule next year's well visit, today!

#### Sick Visits

It is best to call the office early in the day to schedule an appointment. If you are not sure that your child needs to be seen, you may leave a message for our nursing staff and a nurse will call you back within an hour.

#### Communication

Did you know that you can contact Longwood Pediatrics by email to request non-urgent appointments, medication refills, immunization records, and communicate with your child's provider? Sign up at the front desk today!

Follow us on Facebook and Twitter.